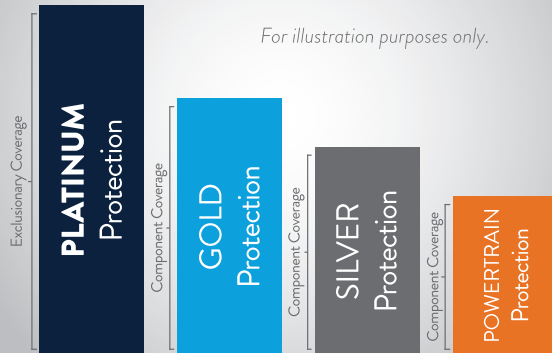


PLATINUM PROTECTION PLAN

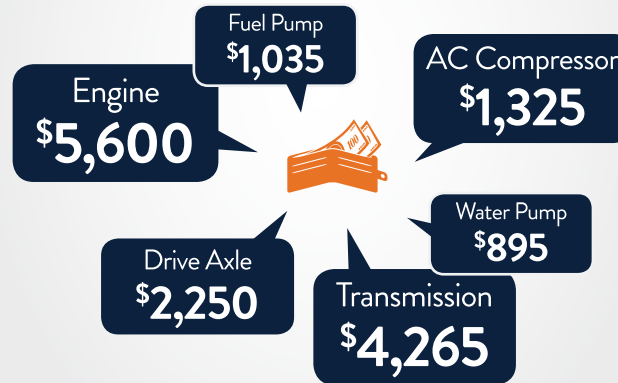
This top-level comprehensive coverage will help keep your vehicle on the road and provide you with best quality protection against expensive repairs!⁽²⁾

- Available for vehicles 10 years old or newer with 72,000 miles or less
- Standard \$50 deductible (\$0 and \$200 options available with surcharge)
- High level exclusionary coverage
- Minimal monthly cost
- Available with loans and leases
- Includes roadside service, towing and more

PLATINUM Protection covers everything that **GOLD** Protection does, plus much more.⁽³⁾



With time and mileage, repair or replacement of these standard parts is inevitable. **Once your manufacturer's warranty expires, here's what you can expect to pay on average:**⁽⁷⁾



The above is for illustration purposes only.

⁽⁷⁾ Parts pricing listed is based on average of actual repairs at a retail rate for Parts & Labor. Actual repair costs may vary by repair facility, vehicle and location.

DON'T WAIT UNTIL YOU'RE OUT OF WARRANTY!

Extend your coverage with a **VEHICLE SERVICE AGREEMENT** and stay protected from expensive repairs!

PLEASE NOTE: ADMINISTRATOR MAY REQUIRE THE USE OF REMANUFACTURED OR USED REPLACEMENT PARTS FOR REPAIRS COVERED UNDER YOUR VEHICLE SERVICE AGREEMENT.

This material is for marketing purposes only.



Administered by
NATIONAL AUTO CARE CORP.
440 Polaris Parkway - Suite 250
Westerville, Ohio 43082
1-800-548-1875
www.NationalAutoCare.com

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FL License # 19255

PROTECT YOUR INVESTMENT



SERVICE AGREEMENT OPTIONS

⁽²⁾ Restrictions & limitations may apply. Please see contract for complete details.

⁽³⁾ Please refer to your Vehicle Service Agreement for a more comprehensive list of what's covered with your plan options.

FOUR LEVELS *plus*

POWER WRAP/DIESEL WRAP:

Protection options that cover the high costs of vehicle repairs and parts replacement.

Here are just some of the parts that are covered within the plan options: ⁽⁴⁾

Engine *Gas/Diesel*

	PLATINUM	GOLD	SILVER	POWERTRAIN
All internally lubricated parts	●	●	●	●
Cylinder Heads	●	●	●	●
Engine Block	●	●	●	●
Intake/Exhaust Manifolds	●	●	●	●
Oil Pump	●	●	●	●

Turbo/ Supercharger⁽⁴⁾

	PLATINUM	GOLD	SILVER	POWERTRAIN
All internally lubricated parts	●	●	●	●

Seals & Gaskets

	PLATINUM	GOLD	SILVER	POWERTRAIN
Axle Gasket(s)	●	●	●	●
CV Joint Boot(s)	●	●	●	●
Cylinder Head Gasket(s)	●	●	●	●

Automatic Transmission

	PLATINUM	GOLD	SILVER	POWERTRAIN
All internally lubricated parts	●	●	●	●
Torque Converter	●	●	●	●
All Gears	●	●	●	●
Oil Pumps	●	●	●	●

Manual Transmission

	PLATINUM	GOLD	SILVER	POWERTRAIN
All internally lubricated parts	●	●	●	●
All Gears	●	●	●	●
All Bearings	●	●	●	●
Internal Shifting Components	●	●	●	●

Drive Axle Assembly *Front/Rear*

	PLATINUM	GOLD	SILVER	POWERTRAIN
Center Carrier Bearings	●	●	●	●
Drive Shaft/Yokes	●	●	●	●
All internally lubricated parts within the drive axle housing plus the center carrier bearings	●	●	●	●

Transfer Unit

	PLATINUM	GOLD	SILVER	POWERTRAIN
All internally lubricated parts	●	●	●	●

Brakes

	PLATINUM	GOLD	SILVER	POWERTRAIN
ABS Control Module	●	●	●	●
ABS Pump	●	●	●	●
ABS Sensors	●	●	●	●
Master Cylinder	●	●	●	●
Electronic Brake Control Module	●	●	●	●
Caliper	●	●	●	●

Steering

	PLATINUM	GOLD	SILVER	POWERTRAIN
All internally lubricated parts within the rack and pinion assembly	●	●	●	●
Power Steering Pump	●	●	●	●
Tie Rods	●	●	●	●

Electrical

	PLATINUM	GOLD	SILVER	POWERTRAIN
Electrical Manual Switches	●	●	●	●
Alternator	●	●	●	●
Keyless Entry System	●	●	●	●
Power Seat Motor	●	●	●	●
Navigation System	●	●	●	●
Rear Backup Camera	●	●	●	●
Antitheft System	●	●	●	●

Air & Heating *Factory Authorized Only*

	PLATINUM	GOLD	SILVER	POWERTRAIN
Compressor	●	●	●	●
Condenser	●	●	●	●
Outside Temperature Sensor	●	●	●	●
Blend Door Actuator	●	●	●	●

Front & Rear Suspension

	PLATINUM	GOLD	SILVER	POWERTRAIN
Ball Joints	●	●	●	●
Struts	●	●	●	●
Air Ride Compressor	●	●	●	●

Fuel System

	PLATINUM	GOLD	SILVER	POWERTRAIN
Fuel Pump	●	●	●	●
Throttle Body	●	●	●	●

Cooling System

	PLATINUM	GOLD	SILVER	POWERTRAIN
Radiator	●	●	●	●
Waterpump	●	●	●	●
Blower Motor	●	●	●	●
Heater Control Valve	●	●	●	●

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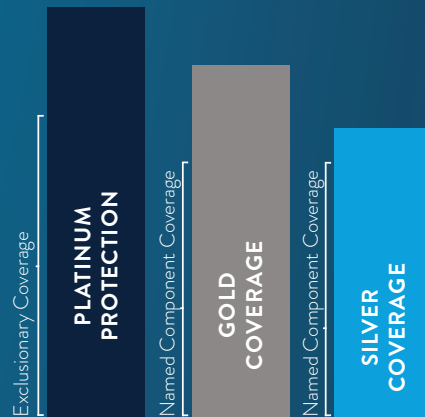
PLATINUM⁽¹⁾

Available for vehicles 15 years old or newer with 156,000 miles or less

This top-level comprehensive coverage will help keep your vehicle on the road and provide you with our best protection against future repair costs!

- Standard \$50 deductible (\$0 and \$200 deductible options are available)
- High-level exclusionary coverage
- Available with loans and leases

IF IT'S NOT LISTED IN THE EXCLUSION SECTION OF THE VEHICLE SERVICE AGREEMENT - IT'S COVERED!



The above is for illustration purposes only

⁽¹⁾ Please refer to Vehicle Service Agreement for details and descriptions of coverages, including terms, conditions, and exclusions.

With time and mileage, repair or replacement of these standard parts is inevitable. Once your manufacturer's warranty expires, here's what you can expect to pay on average*:

Fuel Pump \$1,035	AC Compressor \$1,325
Engine \$5,600	Water Pump \$895
Drive Axle \$2,250	Transmission \$4,265

The above is for illustration purposes only

* Parts pricing listed is based on average of actual repairs at a retail rate for Parts & Labor. Actual repair costs may vary by repair facility, vehicle and location.

PROTECT YOUR INVESTMENT!

If you have any questions regarding this program, please call National Auto Care at 800-548-1875.



Administrator: National Auto Care. In Florida, administered by National Auto Care of the South, FL License #19255
440 Polaris Parkway, Suite 250, Westerville, OH 43082.

PLEASE NOTE: ADMINISTRATOR MAY REPLACE COVERED PARTS WITH ORIGINAL EQUIPMENT MANUFACTURER PARTS, NON ORIGINAL EQUIPMENT MANUFACTURER PARTS, REMANUFACTURED PARTS, OR USED PARTS.

This material is for marketing purposes only.



VEHICLE SERVICE AGREEMENT

Protect Your Investment



NOW IS THE TIME FOR PROTECTION AGAINST FUTURE REPAIRS WITH:



COVERAGE PLANS

- ✓ **PLATINUM**
Top level comprehensive coverage provides coverage for any covered parts or components that aren't listed in the Exclusion section of the agreement.
- ✓ **GOLD**
High level "stated component" coverage.
- ✓ **SILVER**
Mid level "stated component" coverage.

GOLD⁽¹⁾

Available for vehicles 15 years old or newer with 156,000 miles or less on the odometer.

GOLD PROVIDES HIGH-LEVEL “STATED COMPONENT” COVERAGE FOR EVERYTHING LISTED BELOW PLUS EVERYTHING LISTED UNDER SILVER!



Brakes: ABS control module, ABS pump, ABS sensors, ABS accumulator, and ABS motor.



Electrical Components: Convertible top motor, cruise control module, cruise control servo, electronic instrument cluster, electronic level control compressor, electronic level control sensor, electronic off head lamp sensor, power antenna motor, keyless entry system, main wiring harness, power mirror motor, power seat motor, power sunroof motor, power window motor, washer motor, wiper circuit board, and wiper motor(s) (front and rear). Radio, compact disc player, and cassette player covered if manufacturer installed but limited to repair only, crank sensor, ignition control unit (ICU), coil pack, coil(s), pick-up coil, manifold air temperature sensor (MAT), camshaft position sensor, coolant temperature sensor, idle air control valve, idle speed control motor, knock sensor, oxygen sensor, vehicle speed sensor, and throttle position sensor.



Seals & Gaskets: Covered on all listed components. Available only on vehicles with less than 125,000 miles at time of sale.



Fuel System: Fuel Injectors.

SILVER⁽¹⁾

Available for any model year, any miles

SILVER PROVIDES MID-LEVEL “STATED COMPONENT” COVERAGE FOR EVERYTHING LISTED BELOW



Brakes: Brake booster, calipers, hydraulic lines and fittings, master cylinder, rear actuators, and wheel cylinders.



Steering: Power steering pump, rack and pinion, and all internally lubricated parts within the rack and pinion assembly. The steering box is covered only if damaged by an internally lubricated part.



Electrical Components: All electrical manual switches, alternator, analog gauges, cam sensor, ignition module, Engine Control Unit (ECU), engine control module (ECM), manifold absolute pressure sensor (MAP), mass air flow sensor (MAF), power door lock actuators, starter drive, starter motor, starter solenoid, and voltage regulator.



Air Conditioning & Heating: Accumulator, compressor, compressor clutch, compressor pulley, condenser, evaporator, expansion valve, high/low cut off switches, orifice tube, and receiver/dryer.



Front & Rear Suspension: Ball joints, struts, shock absorbers, spindles, upper and lower control arms, and wheel bearings.



Fuel System: Fuel injection pump, metal fuel lines, and primary fuel pump.



Cooling System: Blower motor, cooling fan clutch, cooling fan blade, cooling fan motor, heater core, radiator, and water pump.



HEV (Hybrid Electric Vehicle): Provides coverage for electric motor, power controller, inverter assembly, generator(s), electronic air conditioning compressor, electronic power steering pump. (Batteries are excluded.)



Engine (Gas/Diesel): All internally lubricated parts within the engine plus the cylinder heads, engine block, engine mounts, flex plate, flywheel and ring gear, harmonic balancer, intake and exhaust manifolds, oil dipstick and tube, oil pump, oil pump drive sprocket, timing chain/belt, and timing chain tensioner. The oil pan and valve covers are only covered if damaged by an internally lubricated part.



Turbo/Supercharger: All internally lubricated parts. Housing is only covered if damaged by an internally lubricated part.



Automatic Transmission: All internally lubricated parts, torque converter, transmission mounts, vacuum modulator, all gears, governor, oil pumps, clutch plates, shafts, internal valves, rings, servo units, friction and steel drums, bearings and bushings, bands. Transmission case is covered if damage is due to the failure of an internally lubricated part.



Manual Transmission: All internally lubricated parts, all gears, all bearings, main drive gear, internal shifting components, synchronizing drum, shafts and spacers, main shaft, and bushings. Transmission case is covered if damage is due to the failure of an internally lubricated part.



Drive Axle Assembly (Front & Rear): All internally lubricated parts within the drive axle housing plus the center carrier bearings, constant velocity joints, double offset joints, drive shaft/yokes, locking hub mechanisms, propeller shafts, and universal joints. The drive axle housing is covered only if damaged by an internally lubricated part.



Transfer Unit: All internally lubricated parts within the transfer case. Transfer case is covered only if damaged by an internally lubricated part.



Seals & Gaskets: Covered on all listed components. Available only on vehicles with less than 125,000 miles at time of sale.

BENEFITS⁽¹⁾

All M-Care plans include the following benefits*:

- ✓ Commercial Use (incl. Uber, Lyft)
- ✓ Lifted Vehicle/Oversized Tires (6” max lift, up to 4” taller and/or 3” wider tires)
- ✓ Dent Repair - up to \$500
- ✓ Key Fob Replacement - up to \$500
- ✓ Windshield Repair - up to \$500
- ✓ 24/7 Roadside Assistance
- ✓ Substitute Transportation
- ✓ Rideshare Benefit
- ✓ Trip Interruption

OPTIONS

- Snow Plow





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⁽¹⁾Please refer to your Vehicle Service Agreement for details and descriptions of coverages, including terms, conditions and exclusions.

Vehicle Protection Program Features

Feature	 MCARE Base	 MCARE +
Underwriter	American Bankers (A)	American Bankers (A)
In Business Since	1984	1984
Excluded States	AK, CA, MA No MBI Policy Available	AK, CA, MA
Claim Hours	M-F: 7a – 7p CT Sat: 8a – 3p CT	M-F: 7a – 7p CT Sat: 8a – 3p CT
No Charge Back (seller does not have to return commission when cancelled)	Not Available	Standard if cancelled after 90 days
Cancellation Provision	30 day free look, \$75 cancellation fee and prorated refund thereafter	30 day free look, \$45 cancellation fee and prorated refund thereafter
Transfer Provision	30 days to transfer, \$100 fee	30 days to transfer, \$50 fee
Mileage Eligibility	Complete - Any Mileage Essential - Any Mileage Base- Any Mileage	Platinum and Gold: Up to 156,000 miles Silver: Unlimited miles
Age Eligibility	Complete – Any Year Essential – Any Year Base – Any Year	Platinum and Gold: Up to 15 model years Silver: Unlimited model years
Maximum Claim Benefits	Complete ACV of vehicle at time of claim, Essential = \$7,500, Base = \$5,000	ACV of vehicle at time of claim. Silver Plan has a \$5,000 limit of liability
Purchase Limitations	Can be purchased at anytime	Can be purchased at anytime
Deductible Options (per repair visit)	\$0, \$100, \$250	\$50 Standard \$0 available for \$200 surcharge
Commercial Coverage	Available by request (Surcharge)	Included, No Surcharge
Expiration (New or Used)	Time measured from sale date, Mileage measured from miles on vehicle at time of sale (additive)	Time measured from sale date, Mileage measured from miles on vehicle at time of sale (additive)
Special Electronics Coverage (DVD Player, Navigation.....)	No Surcharge, included only in Complete coverage. Surcharge on Base and Essential coverages	No Surcharge, included only in Platinum coverage
Diesel Vehicle	Surcharge	No Surcharge
Diagnostic Time and Taxes	Included if covered repair	Included if covered repair
Fluid Coverage	Included if covered repair	Included if covered repair
Trip Interruption Coverage	\$150 per day / \$450 max.	\$150 per day / \$450 max.
Tire Road Hazard	Not Available	\$150 per tire / \$600 max.
Dent Repair Coverage	Not Available	Max. benefit \$500, no mileage restrictions
Windshield Repair Coverage	Not Available	Max. Benefit \$500, no mileage restrictions
Key Fob Coverage	Not Available	Max. benefit \$500
Personal Snow Plow Coverage	Not Available	New vehicles only, \$250 surcharge
Modified Vehicle Coverage	up to 6" Lift kits : \$550 Surcharge	Included, as it relates to lift kits specifically.
ADR (Automobile Insurance Deductible Reimbursement Benefit)	Not Available	Not Available

Feature	 MCARE Base	 MCARE +
Oversized/ Undersized Tires	\$ 125 surcharge	Included, No Surcharge
Rental	\$50 per day up to 7 Days \$350	\$50 a day up to 7 days, \$350 Max.
Surcharges	High Tech (Base & Essential), Commercial, Lift Kit, Hybrid Electric Vehicle (Base & Essential), Oversized/Undersized tires	Snow Plow - Optional
Total loss Refund	Not Available	Not Available